

National Council for Promotion of Urdu Language

Name of proposed Work.: Annual Maintenance Contract of Siemens Hipath 3000 Digital Business Communication System (EPABX System with telephone lines) at Jasola office and Siemens Hipath 1100 Digital Business Communication System(EPABX System with telephone lines) at office building at Block-VIII R.K. Puram.

Terms & Conditions:-

1. The period of Annual Maintenance Contract will be one year from the date of commencement of the contract.
2. Agency/contractor will provide a qualified Engineer/Mechanic for attending complaints and routine inspection/service of systems will be carried out quarterly.
3. Agency will provide engineer in NCPUL offices at Jasola and R.K. Puram to attend any number of complaint calls if required immediately. The engineer so deployed shall exclusively be employee of agency and not at any time deemed to be the employee of NCPUL. The agency will be solely responsible for any claim, damages etc that become payable due to the Engineer deployed by the agency.
4. In case the defective component is to be taken away for repair for more than 48 hours, the agency will provide substitute component for making the system functional.
5. Payment of AMC charges will be made on two equal installment payable on Half Yearly basis on completion of time and the same is acceptable.
6. From commencement to completion of the Works, the contractor shall take full responsibility for the care thereof and for taking precautions to prevent loss or damage and to minimize loss or damage to the greatest extent possible and shall be liable for any damage or loss that may happen to the Works or any part thereof and Council's T&P from any cause whatsoever (save and except the Excepted Risks) and shall at his own cost repair and make good the same so that at completion, the works and Council T&P shall be in good order and condition and in conformity in every respect with the requirements of the contract and instructions of the Council's officer.
7. The Agency shall at all times indemnify the NCPUL against all claims, damages or compensation under the provisions of Payment of Wages Act, 1936, Minimum Wages Act, 1948, Employers Liability Act, 1938, Workmen's compensation Act, 1923, Industrial Disputes Act, 1947 and the Maternity Benefit Act, 1961, or any modifications thereof or as a consequence or any accident or injury to any workman or other persons in or about the Works, whether in the employment of contractor or not, save and except where such accident or injury has resulted from any act of NCPUL, his agents or servants, and also against all costs, charges and expenses of any suit, action or proceedings arising out of such accident or injury and against all sum or sums which may, with the consent of the agency, be paid to compromise or compound and claim, without limiting his obligations and liabilities as above provided, the agency shall insure against all claims, damages or compensation payable under the Workman's compensation Act, 1923 or any modification thereof or any other law relating thereto.
8. The agency will be responsible to provide insurance cover to man, machines materials involved for execution of work.
9. The agency will not sublet/transfer whole or any part of the assigned contract work to other unless prior NCPUL's written permission is obtained.
10. NCPUL will have the right to forfeit the security deposit in whole or part in case of any breach of terms and conditions of this contract on the part of the agency.
11. NCPUL will have right to terminate the contract after due notice and forfeit the Security Deposit and recover the loss sustained in getting the balance work done through other agencies in the event of agency's continued poor progress.

I/We _____ M/s _____ (agency name) have read the above terms & conditions carefully and these are accepted.

Signature of the authorized person

With official seal and Telephone Number.

Annexure A-I
(Part I of Technical Bid)

To

The Director
National Council for Promotion of Urdu Language
Farogh-e-Urdu Bhawan
FC-33/9, Jasola Institutional Area
New Delhi - 110025

Subject: **Submission of Proposal for Annual Maintenance Contract of Siemens Hipath 3000 Digital Business Communication System (EPABX System with telephone lines) at Jasola office and Siemens Hipath 1100 Digital Business Communication System(EPABX System with telephone lines) at block-VIII R.K. Puram**

Sir,

I/We_____ authorized signatory /proprietor on behalf of
M/S_____

(Name of agency) submit herewith proposal for taking over **Annual Maintenance Contract of Siemens Hipath 3000 Digital Business Communication System (EPABX System with telephone lines) at Jasola office and Siemens Hipath 1100 Digital Business Communication System(EPABX System with telephone lines) at Block-VIII R.K. Puram**

Particulars:

1	Name of Agency		
2	Full Address with Telephone No. Mobile, Fax No. and Email of agency		
	(a) Mobile No.		
	(b) Fax No.		
	(c) Telex No,		
	(d) Email		
3	Name & designation of the Proprietor / Owner / Authorized signatory		
	(a) Mobile No.		
	(b) Fax No.		
	(c) Telex No,		
	(d) Email		

4	Whether agency is registered with the Government Department, if so submit proof.		
	(a) Registration Number and year of registration		
	(b) Class / Category		
5	Has the agency Experience of similar work for a minimum period of 3 years and similar work of Government. If so attach copy of performance certificate. (Attach Proof)		
6	Is agency agreed to deposit 10% Security on the Annual contract or allow NCPUL to deduct it from their first payment invoice		
7	Permanent Account Number (PAN) Attach copy		
8	GST Number (GSTIN). Attach copy		
9	Name & contact number of authorized person who will look after the routine complaints		
10	Total number of qualified employees in the field of work to be undertaken on AMC		
	(a) Regulars		
	(b) Contractual		
	(c) Casual		
11	Please specify similar work being carried out by the your agency in other Government Organizations' building (copy enclosed as proof)		

Signature of the authorized person

With official seal and comp

Telephone No.: _____

Date : _____